

KAIZEN QUALITY POLICY STATEMENT

Kaizen Environmental Services (Trinidad) Limited [Kaizen] is committed to providing clients with service so they are 100% satisfied. Kaizen shall meet this commitment by continually improving its Quality Program and by ensuring its employees share the same commitment to quality.

Mission Statement of Kaizen Environmental Services (Trinidad) Limited

Kaizen Environmental Services (Trinidad) Limited will serve its customers in a professional manner, balancing environmental sensitivity with economic concern - providing timely, effective solutions to environmental problems, consistent with corporate ethics and the health and safety of employees and all stakeholders.

Guiding Principles

- The Quality Program is useful only if it improves the quality of company operations through training, team work, communication between employees and results in satisfied and return clientele
- Quality policies, procedures and programs are developed by company employees and shall be reviewed on a regular basis and improved upon as needed.
- Corporate Management will ensure compliance by establishing a Quality Program, communicating the program to internal and external clients and conducting internal audits of the program.
- Compliance with quality policies and procedures and participation in the Quality Program is the responsibility of every employee and contractor, and is a condition of continued employment.
- All quality incidents will be reported to Kaizen Environmental Services (Trinidad) Limited and used as a tool to improve quality in the workplace.



Douglas De Freitas
PRESIDENT

01st January, 2007

DATE